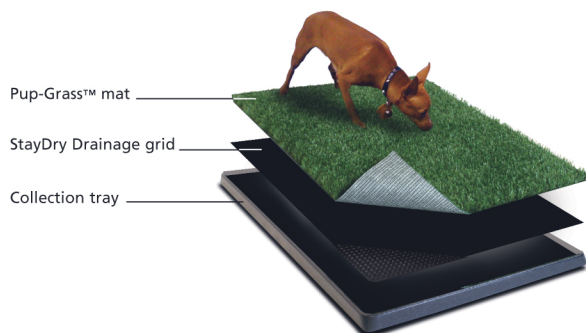


Pup-Head™ Portable Dog Potty

Your Pup-Head Portable Dog Potty has three components:



Set up the Pup-Head when you have time to observe your dog's reaction. Your dog will immediately smell the attractant scent, and you might, too! The scent lessens shortly after the Pup-Grass mat is unwrapped.

Your dog may or may not 'go' on the Pup-Head immediately. If the dog does go, positively reinforce the behavior (praise or a treat). If it doesn't go, be patient. The training tips will help if you are consistent.

For a total dog potty solution, add these products:



Pup-Zymes™ Odor and Stain Eliminator

All natural, non-toxic Pup-Zymes is a dual action concentrate that is mixed with water in varying concentrations. A 12-1 solution is ideal for light odor control on the Pup-Head components. A 4-to-1 mixture is great for a thorough cleaning and deodorizing treatment. Pup-Zymes is also highly effective on organic-based stains and odors anywhere in your home.

Pup-Pads™ Reusable Absorbent Pads

Pup-Pads feature super-absorbent microfiber materials to hold urine and prevent odor. The fabrics also have antimicrobial properties. Use one Pup-Pad to line our original Pup-Head, or two to line the Large Pup-Head. Rinse. Machine wash in warm water, then tumble dry. These durable pads will last up to 300 wash cycles.

Pup-Head™

PORTABLE DOG POTTY

TRAINING AND CARE GUIDE



GETTING STARTED

Thank you for purchasing Pup-Head™, the #1 selling Portable Dog Potty solution.

PupGear™ 

LIFESTYLE PRODUCTS APPROVED BY DOGS
WWW.PUPGEARCORPORATION.COM 408-399-7733

PupGear™ 

LIFESTYLE PRODUCTS APPROVED BY DOGS

Introducing Your Dog to Pup-Head™



Place the Pup-Head where you want your dog to use it. Lead your dog on a leash as if taking a walk or place them on the Pup-Head. Most dogs will use the Pup-Head instinctively when they smell the 100% organic attractant, and because the Pup-Grass mat looks and feels like real grass.

Coaching a dog to use Pup-Head may vary depending on age, breed, and temperament. Consistency is the key to success.

Training Puppies to use Pup-Head



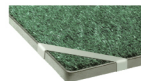
Puppies, like babies, have no bladder control. They need to be watched constantly, or confinement is the best option for preventing accidents. You can choose the best method for you, a crate, or a small pen.

Place your puppy on the Pup-Head immediately after waking or eating, and also once per hour. Watch for signals that tell you when it needs to 'go'. Puppies have very small bladders and the urge to go is sudden!

- 1) Puppies will be playing or entertaining themselves and suddenly they will stop and begin to sniff the floor. This is when you pick the puppy up, and say it's "time to go potty!"
- 2) Take your puppy to the Pup-Head and let it "smell the grass". Keep it on the grass until it does its business. Do not forget to praise your puppy!

NOTE:

- 1) The Pup-Grass texture is like a fun chew toy! If necessary, suspend duct tape across the four corners of the Pup-Head to prevent the puppy from lifting up the mat.



- 2) Observe and correct your puppy if it attempts to use the Pup-Head for anything other than a potty.

Tips for Training "house-broken" Dogs



1) Introducing Pup-Head to a house-trained dog may involve some re-training. Place the Pup-Head where you want your dog to use it. You can lead your dog on a leash as if taking a walk or place it on the Pup-Head.

2) If your dog seems confused about using it, place the Pup-Head grass mat where it normally goes outdoors. If you take your dog for a walk set the mat down in the area it normally goes. You may need to repeat this step until your dog associates the grass mat as its regular potty spot.

3) Be calm and consistent. If the training pattern above is not working, try to capture some of the dog's urine on a paper towel and wipe it on the Pup-Grass mat. This may give your dog the cue it needs.

4) If your dog has always gone on pads, try placing the pad on top of the Pup-Grass mat at first. Then, reduce the size of the pad daily so your dog gets used to the feel of the Pup-Head gradually.

About PUP-GRASS™ Synthetic Grass Built for Dogs

Pup-Head features Pup-Grass™ Synthetic Grass Built For Dogs developed especially for potty systems by PupGear. The woven design allows instant drainage and easy cleaning. Pup-Grass is made with antimicrobial materials and is resistant to odor-causing bacterial growth.



The Pup-Grass mat has raw edges to prevent urine absorption. You may notice some initial shedding, which should subside. To further secure the edges, you can use a blow dryer on the hot setting on the edges of the white backing until it curls slightly.

The Attractant Scent

The organic attractant works with a dog's instinct to mark its territory by covering a scent with its own. When your dog begins using Pup-Head, it will no longer be needed, so don't worry about it washing off!



For Your Convenience Pup-Head Replacement Mats

Extra Pup-Grass mats for your Pup-Head are available, so you can have one in use, while one is drying.

Cleaning and Maintaining your Pup-Head

The Pup-Head components can be cleaned outdoors or indoors. Simply rinse, wash with a mild detergent, then rinse again thoroughly. Shake the grass well and let it air dry.

Refresh the nap of your Pup-Grass mat by brushing against the grain with a stiff brush. This restores the natural grass look to the mat, and promotes optimal drainage.

Common Questions About Pup-Head

Q: How long does it take to train a dog to use Pup-Head?

A: Many dogs begin using Pup-Head immediately. In our experience, further training takes from several hours to several days.

Q: My dog is not attracted to the Pup-Head. What can I do? This may occur for several reasons:

A.1: The dog does not get the concept of going indoors yet. Your patience and our training tips will help.

A.2: There is too much excitement around the introduction of the Pup-Head. Introduce the Pup-Head calmly, returning the dog to it at regular intervals and calmly using your cue phrase (e.g., 'Go Potty').

A.3: Your dog may need another stimulus other than our attractant scent. Try wiping the Pup-Grass with a paper towel that has absorbed some of your dog's urine.

Q: My dog wants to play with or chew the Pup-Grass mat. How do I stop that?

A: Observe your dog in the first few days and correct its behavior. Once your dog uses the Pup-Head consistently, it will not want to play with it. One trick is to temporarily secure the grass by suspending duct tape across the corners until the problem resolves.

Q: Can I use Pup-Head outdoors?

A: Pup-Head is great for patios, decks and balconies. Take care to secure the Pup-Head in windy conditions.

Q: How do I contact customer service?

A: Contact customer service via email at sales@pupgearcorporation.com, or call 866-781-7877, 9a.m. to 3 p.m. Pacific Standard Time.

Q: What is your return policy?

A: If you purchased Pup-Head directly from PupGear, information can be viewed at www.pupgearcorporation.com/Customer-Service. If you purchased Pup-Head from one of our internet retailers or store dealers, please contact them for their policies.

